How to determine what Voyager version you are using

If Voyager clients launch, you're on the "right" version (Voyager clients will only work with the exact same version of Voyager server).

Note that we may have two different versions of the Voyager server running on the production server and the test server. The "right" client version (that will allow you to access the server) is dependent on the server version.

The fastest way to find the version number is to read it off the launch window

The version is displayed on the launch window. Notice the number at the top right corner of this screen. This is the current version number of Voyager Circulation.

If you miss it, you can exit and relaunch, or if you're already logged in, you can follow the below steps.

Step-by-step guide

If Voyager was installed according to the UCLA Library standard, Voyager shortcuts should appear on both the desktop and the Start | All Programs.

The easiest way to determine version is to launch the Circulation client (to the right are the desktop icons, as well as Circulation as found in the start menu), and read the version off the launch window as shown above.

If you're already in the client, you can use the below steps to determine version.
Once Voyager Circulation is launched, you will be asked to enter your credentials.

After you have logged in, locate and click on the "Help" tab at the top of the Voyager Circulation screen.

You will be presented with three options under the "Help" Tab. Click on "About Circulation.."

You will be prompted with the screen seen here in the associated picture.

Here you will find the version of the Voyager Circulation application.

And its that simple!

Related articles

- How to troubleshoot Voyager connection Issues
- How to troubleshoot the Voyager Reporter Client
- How to troubleshoot Offline Circ?
- How to configure Voyager Reporter to use Microsoft Access
- How to determine what Voyager version you are using