Equipment loans

Description

Students
The UCLA Library and CLICC provide technology support and equipment loans to UCLA students in support of learning and research activities.

By creating an account on the CLICC Reservations Portal, currently enrolled students can request to reserve equipment for use during the academic term to support them while pursuing UCLA academic activities. Most loan periods will span the quarter.

Approximately two (2) weeks prior to the first day of instruction, students will be provided information on borrowing equipment from the Library. Those unable to come to the Library may make other arrangements such as sending a proxy to pick up the equipment or making arrangements for shipping to U.S. addresses.

PLEASE NOTE: As of 10/12/2020, no further in-person pickups are scheduled. All equipment will be shipped until further notice.

Equipment will be due back on or shortly after the last day of exams for the quarter.

Equipment available, while supplies last, include:
- Laptops (Dell, HP, Macbook)
- Chromebooks
- Camcorder cameras
- Portable projectors
- Mifi hotspots (AT&T, Sprint, TMobile, Verizon)

In distributing equipment, specific course needs such as specialized applications and hardware required for assignments, will be considered. Due to limited supplies, students may not receive their first-choice model, operating system or carrier.

Instructors
In partnership with Information Technology Services (ITS), the Library has received additional equipment available for loans to instructors including teaching assistants (TAs) in support of teaching.

Equipment available, while supplies last, include:
- Document cameras
- iPads
- Laptops (Dell Touchscreen, HP, MacAir, MacbookPro)
- Mifi hotspots (AT&T, Sprint, TMobile, Verizon)

Instructors are encouraged to request equipment from their department or visit https://keepteaching.ucla.edu. If a department is unable to provide equipment, then instructors may borrow equipment from the Library. All equipment, including mifis, will be available while supplies last.

By creating an account on the CLICC Reservations Portal, currently employed instructors can request to reserve equipment for use during the academic term to support them while teaching. Most loan periods will span the quarter.

DUO Tokens
In partnership with IT Services, the Library is distributing DUO tokens to enable access to UCLA resources via Multi Factor Authentication (MFA). The best option for MFA access is to use the app for smartphones, but if that option is unavailable to you, a token can help.

Students and faculty are eligible to receive DUO Tokens. Staff should look to their departments for any help with tokens or accessing resources remotely.

By creating an account on the CLICC Reservations Portal, faculty and students can make a request to secure a DUO Token.

If you are eligible to receive a token and are provided with one, you will need to follow certain instructions to activate the token.
Policies

- Equipment borrowing privileges may be revoked or suspended based on violations of policies at the discretion of Library Administration.
- Prior to Spring, 2020, the UCLA Library and CLICC loaned any available equipment to all students, faculty and staff on a first come, first served basis. Beginning Summer, 2020, the UCLA Library and CLICC will prioritize students with demonstrated course-related technology needs and work with Information Technology Services to procure additional equipment when possible. Course-related technology needs will be identified by campus surveys of faculty and students. Loan periods will span the quarter or academic year when possible. CLICC fines and replacement costs will apply to all equipment loaned.
- The Academic Continuity Task Force has provided the following parameters for UCLA Library technology lending.
  - Mifis are available to students who do not have campus housing
  - International shipping for borrowed devices is not available.
  - Instructors are encouraged to request equipment from their department or visit https://keepteaching.ucla.edu. If a department is unable to provide equipment, then instructors may borrow equipment from the Library. All equipment, including mifis, will be available while supplies last.
  - Staff are currently not eligible for instruction-related equipment lending and should contact their departments or visit Information Technology Services; supplies permitting, some short-term loans for equipment may be available.
  - “Bulk borrowing” where a staff person submits a list of instructors for borrowing devices will not be possible. Instructors may designate a proxy to pick up multiple devices but the online requests must be made individually with both the proxy and the instructors’ emails. Departments may submit requests on behalf of instructors or TAs but there must be an online request form created for each instructor to ensure that the instructor is aware of the device being loaned in their name.

Returns & Fees

Arrangements will be made for the safe return of equipment and due dates will be adjusted to ensure safe returns. CLICC will communicate with the borrower and schedule drop-off returns. Shipping may be available for those who cannot drop-off the equipment. If a CLICC laptop or other equipment is not returned, fees may be charged:

- **After 24 hours** from overdue, an Item Replacement Fee and a $43 flat processing fee will be charged
- **For short-term loans** $0.20 per minute after a laptop or any equipment is late - late fees will not be assessed for long-term loans

PLEASE NOTE: During remote instruction, only processing and replacement fees will continue to be implemented.

Users are also responsible for any items that have been tampered with in any way or are missing.

Laptop and equipment fees are billed to your BAR account and show up a few days after the item is considered overdue.

Submit a Request
This service is available to UCLA students, staff, and faculty.

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If this service is not available to you, and you have questions, please send an email to techhelp@library.ucla.edu for more information.

Please visit the UCLA A Library IT Services portal to raise a request.

* Equipment provisioning
* eScholarship
* ETD (Electronic Thesis Dissertation) load
* File document restoration/backup
* File storage
* Finding Data Sources
* Geospatial services (GIS)
* Google Analytics
* Hardware
* Instructional Technology & Reserves
* Internet & Network
* Internet connection
* Intota
* JasperReports
* Laptop lending
* Laser etching & laser cutting
* Library domain
* Load Course Reserves in to CCLE
* Lynda.com
* Machine Learning /Artificial Intelligence (ML/AI)
* Macro Express
* MARCIVE GovDocs load
* Moving and relocation
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* Printing
* Printing & Scanning
* Project Management Services - DIIT
* PromptCat load
* Publicaiton Management System
* Remote access
* Remote desktop
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* Storage & Cloud Services
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