

Access a CLICC Virtual Desktop

Current UCLA students, staff, and faculty may access a Windows virtual desktop running [CLICC software](#).



The CLICC virtual desktop works best with the [Citrix Workspace app](#).

The CLICC Virtual Desktop has been tested for operation on Windows 10, macOS Mojave, Catalina & Big Sur, and Chrome OS.

Users must have the ability to install applications to install the Citrix Workspace app.



Microsoft Office & Adobe Creative Cloud for UCLA Students

UCLA students may download and use the Microsoft Office suite and the Adobe Creative Cloud suite for free, provided by IT Services.

Windows

[Access the latest IT Support Center software applications for Windows.](#)

macOS

[Access the latest IT Support Center software applications for macOS.](#)

Help using the CLICC Virtual Desktop

[Saving & Opening Files in a CLICC Virtual Desktop](#)

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[Accessing a CLICC Virtual Desktop](#)

Installing the Citrix Workspace app

macOS

1. Join *eduroam* on UCLA campus or enable the UCLA VPN, using the instructions from [Virtual Private Network \(VPN\) Clients | UCLA IT Services](#).
2. Download the Citrix Workspace app for macOS from [the Citrix Downloads page](#).
3. Run CitrixWorkspaceApp.dmg when it downloads.
4. Double-click the Install Citrix Workspace app in the window that appears.
5. Proceed through the installer, accepting the license agreement and default settings.
6. Check the box to Add an Account during the installation process.
7. When the installation process is complete, type "[clicc.library.ucla.edu](#)" without quotation marks in the "Add Account" field presented in the "Citrix Workspace" app and click Continue.
8. Type your UCLA Single Sign-on credentials and click Sign In when prompted.

Windows

1. Join *eduroam* on UCLA campus or enable the UCLA VPN, using the instructions from [Virtual Private Network \(VPN\) Clients | UCLA IT Services](#).
2. Download the Citrix Workspace app for Windows from [the Citrix Downloads page](#).
3. Run CitrixWorkspaceApp.exe when it downloads.
4. Proceed through the installation wizard, accepting the license agreement and default settings.
 - a. When given the option to Enable single sign-on, **do not Enable single sign-on**.
 - b. When given the option to Enable app protection, **do not Enable app protection**.
5. Click Add Account.
6. In the field that appears, type "[clicc.library.ucla.edu](#)" without quotation marks.
7. Check the box that says "Do not show this window automatically at sign-in."
8. Click Add.
9. In the window that appears type your UCLA Single Sign-on credentials and click Sign In.

Chrome OS



CLICC Chromebooks

If you are using a CLICC Chromebook, the Citrix Workspace app is already installed.

After Step 1, skip Step 2 and proceed to Step 3.

1. Join *eduroam* on UCLA campus or enable the UCLA VPN, using the instructions from [Virtual Private Network \(VPN\) Clients | UCLA IT Services](#).
2. Download the Citrix Workspace app from [the Chrome Web Store](#).
3. Launch the Citrix Workspace app.
4. In the Account URL field, type "<https://clicc.library.ucla.edu>" without quotation marks and click Connect.
5. In the window that appears type your UCLA Single Sign-on credentials and click Log On.

Accessing a CLICC Virtual Desktop

All Operating Systems

1. Join *eduroam* on UCLA campus or enable the UCLA VPN, using the instructions from [Virtual Private Network \(VPN\) Clients | UCLA IT Services](#).
2. Open the Citrix Workspace app.
3. Type your Software Shortcut credentials.
4. In the Citrix Storefront, click on the icon of the CLICC desktop.
5. When you are finished using your CLICC Virtual Desktop, click on the User icon in the Start Menu and click Sign Off.